



We asked ... You Responded

Results of the Noel-Levitz
Student Satisfaction Inventory
Spring 2011



Student Profile

- 247 out of 314 students responded (78.7%)
- 82% of those said TCCNHS was their 1st choice institution

What Students Value the Most

- Campus climate
- Student centeredness
- Instructional effectiveness

Institutional STRENGTHS

those areas of **HIGH Importance** to students and **HIGH Satisfaction**

- Clinical Facilities
- Information + Communications' Systems
- Campus Climate + Staff
- Campus Safety + Security
- Faculty Available Outside of Class
- Academic Advising

Areas of Improvement since 2009

- Faculty Provide Timely Feedback
- Administrators Available to Hear Student Concerns
- Amount of Student Parking Adequate
- Computer Labs Adequate + Accessible

Previous Actions

taken in response to student input

- Addition of on-line registration in 2008
- Ongoing enhancements to advising process and early warning system
- Addition of Guidance Counselor and Admission Counselor in 2008
- Installation of WiFi in 2009
- 2010 focus on timely feedback and response time by faculty and staff
- Initiation of Student Forums with Administration

So... What's Next?

- 2011 - 2012 Institutional Focus
 - Quality of Instruction
 - Faculty Fair + Unbiased



Thank You for your contribution
To helping TCCNHS continue to
Learn, Grow, and Become

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